



# Franciscan **HIGH SCHOOL** Advantage Program

Academic

## **Partnership** Two-Factor

Dear Headmasters, Principals, Teachers, and Students,

Please take a few moments to read this letter, as it contains valuable information about the classes offered online to students through our Franciscan University High School Advantage Program.

At Franciscan University, we are committed to the full and faithful flourishing of our students, faculty, and staff. This commitment necessarily involves promoting the well-being of all those we encounter and includes providing an online learning environment that is as secure as it is engaging.

Taking steps to protect the privacy of personal information shared with us is a top priority. To that end, Franciscan has implemented a security process known as "two-factor authentication" (2FA). This technology provides an additional level of protection when someone signs into their student account.

2FA requires the presentation of a second "factor" such as a code from a text message, phone call, or security key. Franciscan allows students to use five different methods for providing this information:

- Code from a text message
- Code from a phone call (cell phone or landline)
- Code from an authenticator app on a smartphone
- Code from a security token
- Plugging in a USB security key

Since some students enrolled in our High School Advantage Program may not have access to a smartphone, we ask that you plan now so your child has a way to meet the 2FA requirement during midterms and finals. This could be as simple as having the code sent to a landline or a parent's smartphone. Currently, Franciscan University is unable to provide security tokens or USB security keys to our High School Advantage students.

We appreciate your understanding as we take the steps necessary to keep your data safe and secure and protect the integrity of our computer network. If you have any questions or concerns, please do not hesitate to contact me.

Thomas J. Costello  
Program Manager  
Franciscan University High School Advantage



**Franciscan University**

1235 University Blvd. Steubenville, OH 43952

[franciscan.edu/advantage](https://franciscan.edu/advantage)



**Questions?**

Contact Program Manager Tom Costello  
[tjcostello@franciscan.edu](mailto:tjcostello@franciscan.edu) 740-283-6230